

Case Study: Banco di Caribe

Bank goes **paperless** using JOIN Workflow Automation



OBJECTIVES

- Reducing paper use within the bank
- Optimize current workflows and also create new ones
- The implementation of a centralized data system
- Reduce time between loan application and disbursement
- Introduce a document management system
- Increase overall process efficiency

SOLUTIONS USED

- JOIN Workflow Automation
- Ictual Forms Portal
- Ictual Bank Integrator

CASE EVALUATION

Before 2010, BdC operated more paper-based, with a high printing volume. From account opening to loan applications; most services that the bank offered required a lot of printing and consequently more use of paper.

Most processes required lots of manpower to execute. Having such a labor-intensive process carried the several downsides

PROPOSED SOLUTION

The solution that Ictual proposed to BdC was the JOIN Workflow Automation system. JOIN is the premier solution for businesses making the step toward digital transformation. This system lets you execute all your processes faster, more efficiently, and more transparently.

RESULTS



Reduced paper usage



Centralized data & document management system



Optimized workflows



"We focused on creating more operational efficiencies and reducing the use of paper was one of our main areas of attention."

Fons Simon

**CEO and General Manager
Banco di Caribe**

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